

Ackerman Music

163 Portland Road
Hove
East Sussex
BN3 5QJ

Tel: 01273 702444
email: hove@ackermanmusic.co.uk

Mail-Order Pure Rental Documents

- This document consists of 3 pages
- Print out the following 2 pages
- Fill out both pages & sign where indicated
- Return the forms to us by post to the address above
- Also enclose a copy of one proof of ID (driving licence, bank statement, utility bill)
- You may alternatively scan all the documents & return to the email shown above
- We will contact you by phone to collect the first payment by credit or debit card
- We will then send your instrument to the address shown. If you have any other requests, please let us know when we phone you

Please note that there is a £9 delivery charge on mail-order rental instruments.

Rental cellos can only be done in person – not by mail-order.

Rental pianos can only be delivered locally. There is a £10 charge for delivery.



Ackerman Music

Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form including official use box using a ball point pen and send it to:

Ackerman Music Ltd
 163 Portland Road
 Hove
 East Sussex
 BN3 5QJ

Name(s) of Account Holder(s)

Bank/Building Society account number

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Branch Sort Code

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Name and full postal address of your Bank or Building Society

To: The Manager	Bank/Building Society
Address	
Postcode	

Reference

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Service User Number

2	6	0	7	2	5
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FOR Ackerman Music Ltd OFFICIAL USE ONLY
 This is not part of the instruction to your Bank or Building Society.
Important – Please complete these details:

Account Holder(s) Name & Address:

Name:
Address:
Postcode:
Email Address:

Instruction to your bank or building society

Please pay Ackerman Music Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Ackerman Music Ltd and, if so, details will be passed electronically to my bank/building society.

Signature(s)
Date

Banks and Building Societies may not accept Direct Debit Instructions for some types of account

DD11

This guarantee should be detached and retained by the Payer.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Ackerman Music Ltd will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Ackerman Music Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Ackerman Music Ltd or your bank or building Society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when Ackerman Music Ltd asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building Society. Written confirmation may be required. Please also notify us.

The Customer:
(parent or Guardian if
student is under 18)

Name:
Address:
.....
.....
Daytime contact number:
Email:
Date required (optional):
Student Name:
Student School:
Teachers Name:

Instrument:

Pure Rental: The terms and conditions of this rental are as follows:

1. This agreement is rental only & the instrument remains the property of Ackerman Music Ltd at all times.
2. The minimum rental period is 3 months, payable in advance, and then monthly payments thereafter.
3. Rental payments are non-refundable if the instrument is returned after the due date.
4. You may end this agreement at any time by returning the instrument to us in good condition.
5. You may buy or upgrade your instrument. 50% of all your rental payments will be deducted from the purchase price. An upgrade must be the same type of instrument (e.g. flute from a flute rental).
6. The instrument will be serviced and maintained by us. Accessories are not included (reeds, strings etc.).
7. The rental instrument is covered by our Peace of Mind insurance. The hirer is responsible for the first 25% of the retail price. If the instrument is returned in a damaged state, the hirer must pay the cost of repair or the depreciation. Missing accessories must be replaced and paid for on return.
8. Please do not mark the case or instrument with any permanent marking.
9. You agree to us taking monthly payments by Direct Debit after the initial 3 months.
10. Direct Debits are taken on the 15th of the month. The first Debit will include any extra days up to the 15th and future payments will be the normal monthly amount.
11. You must inform us of any changes to your details.
12. If the hirer defaults on any payments or fails to comply with these terms and conditions, Ackerman Music may terminate this agreement by giving written notice to the hirer. In that event the instrument must be returned or purchased immediately.
13. Please inform us by the 30th of the month (15 days notice) if you wish us to cancel your agreement, otherwise your next monthly payment will be taken and is non-refundable. You must then return the instrument before the 15th.

Signature:

Date: